Quality Assurance





DEVELOPMENT OF INNOVATIVE APPROACH FOR TRAINING FOR UNIVERSITY PROFESSORS TO WORK IN THE MODERN, DIVERSE AND INTERCULTURAL ENVIRONMENT.

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- Are you working in an intercultural & cross-cultural (ICC) environment?
- Are you teaching students from different cultures or ethnic groups?
- Are you interested in knowing more on successful pedagogical interaction in ICC educational environments?

If your answer to any of these questions is 'yes', then this project is for you!

UNICULTURE PROJECT

The main aim of UniCulture, Erasmus+ project is to develop an innovative, holistic, and interactive approach for training of university professors and teaching staff to conduct educational process in intercultural and cross-cultural (ICC) environments. Moreover, UniCulture will enhance the access and active participation of students from vulnerable groups and minorities in the educational and social processes in universities. Thus, it will foster social inclusion and will fight the discrimination patterns in society.

UNICULTURE Quality management approach:

The Quality Management Plan (QMP) shall be used to define the quality methodology, the applied methods as well as the various responsibilities for achieving the required quality levels throughout the duration of the project. Thus, the purpose of the evaluation within the UniCulture project will be:

- to determine whether project objectives, priorities and needs of the target groups are met;
- to ensure that project management and assurance processes are appropriately followed and intellectual outputs and events meet their respective stated requirements.

Specifically, the evaluation processes shall address:

- the project internal processes;
- the project intellectual outputs;
- sustainability of the project outputs.

Quality management Roles:

The UniCulture Quality Management process is led by Foundation PAX Rhodopika (PAX). The activity leader will cooperate closely with the project coordinator, Transilvania University of Brasov (UNITBV), as well as all other project partners and stakeholders.

Quality Control

Within the quality control, PAX Rhodopica Foundation checks the quality of the management process, the implementation methodology and the outcomes based on the feedback received from partners, participants and stakeholders.

In case of failing to reach the indicators, corrective measures will be identified and taken in order to avoid any risk to the quality of the project and its products.

Partners strive to continually improve performance, revisit the effectiveness of project teamwork, and regularly solicit and receive feedback.

Evaluation methods

Internal evaluation methods

These methods are used within the project partnership to provide feedback regarding project implementation, workflow design, partners' satisfaction, and partnership communication, as well as to identify areas for improvement and design recommendations for better performance.

The internal evaluation processes in UniCulture are:

- 1) Evaluation & monitoring of progress and processes
- Ensuring that all intermediate results meet the objectives stated in the proposal and are relevant for the defined target groups.

External evaluation methods

These methods are used to measure the satisfaction and gather feedback from the project target groups and different project stakeholders outside the consortium, as well as from the tutors selected for the b-learning course.

The external evaluation process shall include:

- Evaluation of the training by the instructor to collect feedback on the developed modules' content by the trainers who had led the piloting phase.
- Evaluation of the Pilot testing to gather feedback on the project outputs, namely the b-learning course & the UniCulture platform by the trainees.

Indicators

Two sets of indicators are applied during the quality management process:

- quantitative (regarding the actual results of the project realization)
- qualitative (regarding the quality of the delivered outcomes and of the process).

INTERNATIONAL PARTNERSHIP

Leader: Transilvania University of Brasov, Romania

Partners:

- · Buckinghamshire New University, UK
- · University of Zagreb, Croatia
- Foundation for the Development of International and Educational Activity – FRAME, Poland
- Pax Rhodopica Foundation, Bulgaria

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THE PARTNERSHIP OF UNICULTURE PROJECT









